

Information Technology Committee

2007-2008 Chairs: Ralph Jones ('09) and Mike Sorrentino ('09)

Description: Major responsibilities were to seek out opportunities to improve student use of information technology and to work with the appropriate people in proactively advancing the state of technology on campus. This entailed working with all stakeholders, including students, faculty, staff, and administrators.

Primary Contacts: Chief Information Officer, Bobby Flack

2007-2008 Goals and Accomplishments:

1. Clarified hours and roles of the IT Helpdesk
2. Installed Flash player on the SGA computers
3. Improved the search function on the Mount website – imperceptible to most students but important
4. Implemented email policies to help with storage space on accounts
5. Conducted a thorough year-long study on student use of computer labs around campus
6. Purchased a new, high capacity printer for the McGowan computer lab
7. Oversaw general condition of labs and initiated repairs to computers as needed – identified areas that had fallen into neglect
8. Campaigned for and successfully oversaw the rollout of Office 2007 to students (optional for faculty)
9. Researched information regarding Dell batteries and disseminated best practices to the student body
10. Corrected problems with the print server and made sure that student accounts were set up properly
11. Implemented wireless internet access for residents of Pangborn Hall – monitored coverage and made recommendations to extend to the other residence halls for next year
12. Upgrades to wireless network infrastructure across campus to newer technology
13. Implemented the beginnings of a transition to the Windows Vista operating system (the Freshman laptops have Windows Vista Enterprise)
14. Tested a new e-mail version (Microsoft Exchange Server 2007) – to be rolled out over the summer
15. Initiated discussions about possible laptop battery replacement programs, etc.
16. Solicited student input about current laptops and successfully implemented significant improvements to laptop specifications for the incoming freshman, without increasing cost.

Advice from Prior Chairs: Student input during SGA meetings was instrumental in knowing what student needs are and then working to meet them. There was a phenomenal working relationship with contacts as well as the administration. This enabled the accomplishment of things that otherwise would not have been possible. Being able to effectively plan, schedule meetings with appropriate contacts on at least a weekly basis, and then report progress to SGA on a weekly basis was key.

Executive Board Goals for the 2008-2009 IT Committee: We would like to see the SGA website expanded as well as creating a process to educate students about the creation of club email accounts